

Location	Greeted At Arrival	Receive Service Req'd	Cleanliness - Shelter				Visit Again	Comment Category	Comments	Approx Date
			Poor	Fair	Good	Excellent				
W	Y	Y			Y		Y	Positive	Excellent meet & greet. Phillip was very helpful	2/2/2016
W	Y	Y				Y	Y	Positive	awesome persons Beth & Vanessa Deb & sergio & Aaron	2/2/2016
W	Y	Y				Y	Y	Neutral		2/2/2016
W	Y	Y				Y	Y	Positive	As always super helpful staff!	2/2/2016
W	N	N			Y		Y	Negative	False ad cat up for adoption. Was printed out all ready to go, but wasn't available.	2/2/2016
W	Y	Y				Y	Y	Positive	good customer service and attended. Very nice & professional & polite	2/2/2016
W	Y	Y		Y			Y	Positive	Thank you for taking care of our baby	2/2/2016
W	Y	Y				Y	Y	Positive	Phillip was outstanding went over and above so we could take our new girl home today	2/2/2016
W	Y	Y				Y	Y	Positive	THIS GUY ROCKS AT LIFE!!!	2/2/2016
W	N							Positive	Alisha took me 4 meet great She was great!	2/2/2016
W	Y	Y			Y		Y	Positive	Wonderful	2/2/2016
W	Y	Y			Y		Y	Positive	Vennessa & Sergio were very helpful & went out of their way to help me & my dogs	2/2/2016
W	Y	Y				Y	Y	Positive	Amazing staff calm me down and made everything great	2/2/2016
W	N	Y			Y		Y	Negative	Took a # as instructed & sat down. They then took a person that just walked in. When I said something, no one cared.	2/2/2016
EAC	Y	Y				Y	Y	Positive	Great place to find a wonderful dog	2/2/2016
W	Y	Y				Y	Y	Positive	Beth's customer service goes above & beyond the call. She is to be commended.	2/10/2016
W	Y	Y		Y			Y	Positive	Beth & Susie are the BEST! ♥	2/10/2016
W	Y	Y		Y			Y	Positive	Beth helped me find a new friend ☺	2/10/2016
W	Y	Y			Y		Y	Positive	Dameon was wonderful & helpful Thank you Dameon!	2/10/2016
W	Y	Y			Y		Y	Positive	Very informative	2/10/2016
W	Y	Y			Y		Y	Positive	Philip was very courteous and helpful	2/10/2016
W	Y	Y			Y		Y	Neutral		2/10/2016
W	Y	Y			Y		Y	Positive	I came in today to adopt; Staff that helped me were courteous, professional, & full of information	2/10/2016
W	Y	Y				Y	Y	Positive	Very clean and friendly	2/10/2016

W	Y	Y				Y	Y	Positive	Very impressed with the care and help given to the animals and us as new owners. Thank you!	2/10/2016
W	Y	Y				Y	Y	Positive	Nice facility, helpful staff	2/10/2016
W	Y	Y				Y	Y	Positive	Nancy D. is outstanding! She ws very patient and kind	2/10/2016
W	Y	Y				Y	Y	Positive	Good	2/10/2016
W	Y	Y				Y	Y	Neutral		2/10/2016
W	Y	Y				Y	Y	Neutral		2/10/2016
W	Y	Y				Y	Y	Positive	He seems so sweet!	2/10/2016
E	Y	Y				Y	Y	Positive	Nice place. Hope homes are found	2/11/2016
E	N	Y			Y		Y	Positive	He helped me to stay calm and to aquire all the services I may need to get my dog chipped.	2/11/2016
E	N	Y	Y					Negative	Too many cages w/dog poop and urine Keep place cleaner!	2/11/2016
E	Y	Y			Y		Y	Positive	The dogs look to be well taken care of. ♥	2/11/2016
E	Y	Y				Y	Y	Positive	Incredibly helpful Thanks so much	2/11/2016
E	N	Y			Y		Y	Positive	Volunteer was very friendly. Patient and helpful!	2/11/2016
E	Y	Y			Y		Y	Positive	Very friendly & knowledgable service	2/11/2016
E	Y	Y			Y		Y	Positive	We found the perfect puppy. And all of the employes were	2/11/2016
E	Y	Y				Y	Y	Positive	Services was awesome	2/11/2016
E	Y	Y				Y	Y	Positive	Very friendly staff. Understanding and extremely nice. Thank	2/11/2016
E	Y	Y				Y	Y	Positive	Wonderful & helpful - great attitude!	2/11/2016
E	Y	Y				Y	Y	Positive	She was very nice and helpful	2/11/2016
E	Y	Y				Y	Y	Neutral		2/11/2016
E	Y	Y			Y		Y	Neutral		2/11/2016
E	Y	Y				Y	Y	Positive	Awesome worker	2/11/2016
E	Y	Y				Y	Y	Positive	She kept the process organized was pleasant & professional	2/11/2016
E	Y	Y			Y		Y	Positive	you!♥	2/11/2016
E	Y	Y			Y		Y	Positive	Cathy was wonderful and was so helpful and kind!	2/11/2016
E	Y	Y			Y		Y	Positive	Renewed licenses process took a bit. Obvious lots of stuff in computer.	2/11/2016
E	Y	Y				Y	Y	Positive	So Wonderful! Thank you!	2/11/2016
E	Y	Y			Y		Y	Positive	I appreciate the counsel I received from Karyn. Multiple. Karyn was super helpful. Kathy too. Oh... Maggie Rocks!	2/11/2016
E	Y	Y				Y	Y	Positive	Great experience, wish I could save them all	2/11/2016
E	Y	Y				Y	Y	Positive	good shelter	2/11/2016

E	Y	Y		Y			N	Negative	The hispanic heavy set women is very rude. It's her job to assist cash best but is put her on a diet and fire her. Hopefully my dog won't get out.	2/11/2016
E	Y	Y			Y		Y	Positive	Service was great!	2/11/2016
E	Y	Y	Y				Y	Positive	Great job God bless	2/11/2016
E	Y	Y	Y				Y	Neutral		2/11/2016
E	Y	N	Y				Y	Neutral		2/11/2016
E	Y	Y				Y	Y	Positive	Great!!	2/11/2016
E	N	Y	Y				Y	Neutral		2/11/2016
E	Y	Y			Y		Y	Positive	went above and beyond Thank you!	2/11/2016
E	N	Y		Y			Y	Positive	You guys helped us get our doggie	2/11/2016
E	Y	Y		Y			Y	Positive	their feces. Understandable for the situation. You guys are doing great!!❤	2/11/2016
E	N	Y			Y		Y	Neutral	Karen at front desk not helpful Very discouraging ☹	2/11/2016
E	Y	Y				Y	Y	Positive	Everyone else awesome! Jenifer helped a lot! Thank you -	2/11/2016
E	N	Y		Y			Y	Positive	We are so happy to have found our forever friend	2/11/2016
E	Y	Y				Y	Y	Positive	The pit bulls were all wonderful and my family adopted two. Panda and the boy will be happy with us.	2/11/2016
E	Y	Y			Y		Y	Positive	Holly was very helpful, friendly, and patient. Thank you! (customer drew a nice picture of a dog saying, "Thanks"	2/11/2016
E	Y	Y				Y	Y	Positive	We are very happy to have the opportunity to meet our new puppy! We love her so much!	2/11/2016
E	Y	Y				Y	Y	Positive	Very nice people working here.	2/11/2016
E	Y	Y				Y	Y	Positive	Evie is the best shelter help with my dog	2/11/2016
E	Y	Y			Y		Y	Positive	Very helpful & quick	2/11/2016
E	Y	Y				Y	Y	Positive	Great Service!	2/11/2016
E	Y	Y				Y	Y	Positive	Duane is a great help! Very pleasant!	2/11/2016
E	Y	Y			Y		Y	Positive	Call back are great c/s very fast & excellent	2/11/2016
E	Y	Y		Y			Y	Positive	Great customer service Very friendly & nice employee who helped us!! Very welcoming	2/11/2016
W	N	Y				Y	Y	Positive	I found someone who was very helpful. Shelter very clean. Looks like you need more staffers but I am pleased that I	2/19/2016
W	Y	Y	Y				Y	Neutral	Need to clean kennels more often	2/19/2016

W	N	N	Y				N	Negative	Need to clean kennels, dirty, dirty, dirty Clean ASAP!! F--k the system bitchz (some kind of drawing)	2/19/2016
W	Y	Y		Y			Y	Positive	Deb was wonderful and went aboce & beyond to make our adoption experience great!	2/19/2016
W	Y	Y			Y		Y	Positive	So Helpful!	2/19/2016
W	Y	Y			Y		Y	Positive	Deb was very helpful reat customer service	2/19/2016
W	Y	Y			Y		Y	Neutral		2/19/2016
W	Y	Y				Y	Y	Positive	Your staff is great!! Very helpfu.	2/19/2016
W	Y	Y				Y	Y	Positive	You have an awesome team that is more thanwilling to help anyway possibleto get ur pet hm ☺ Thanks p.s. You need more Samanthas @ this facility	2/19/2016
W	Y	Y				Y	Y	Positive	Great people! Thanks! ☺	2/19/2016
W	Y	Y				Y	Y	Positive	Very helpful and friendly staff. Sam went out of her way!!! Thank you forhelping me reunite with my dog!!	2/19/2016
W	Y	Y				Y	Y	Neutral		2/19/2016
W	Y	Y				Y	Y	Positive	helpful	2/19/2016
W	Y	Y				Y	Y	Positive	She was very helpful & patient w/us. Excellent customer service. Thank you so much.	2/19/2016
EAC	Y	Y				Y	Y	Positive	Staff was very helpful and friendly.	2/22/2016
EAC	Y	Y				Y	Y	Positive	Staff is amazing! Keep up the good work!	2/22/2016
EAC	Y	Y				Y	Y	Positive	Very nice & helpful answered all my questions.	2/24/2016
EAC	Y	Y				Y	Y	Positive	Jared was exceptional! He was beyond helpful. He deserves	2/24/2016
E	Y	Y			Y		Y	Positive	Adopted a beautiful pit! Thanks!	2/24/2016
E	Y	Y				Y	Y	Positive	I got exemplary service. Everyone is kind and friendly to people & pets.	2/24/2016
E	Y	Y				Y	Y	Positive	Phillip was amazing! He Helped me so much. I can't wait to take my dog home	2/24/2016
E	Y	Y				Y	Y	Positive	Very nice and friendly people! Thank you :)	2/24/2016
E	Y	Y				Y	Y	Positive	very helpful and pleasant	2/24/2016
E	Y	Y			Y		Y	Neutral		2/24/2016
E	Y	Y			Y		Y	Positive	Would recommend this facility toa friend. :)	2/24/2016
E	Y	Y				Y	Y	Positive	very helpful staff. Karyn was very informational & understanding - Thank you	2/24/2016
E	Y	Y			Y		Y	Positive	This girl, Goodman was so helpful - was a volunteer	2/24/2016

E	Y	Y				Y	Y	Positive	Maggie is sweet and ehped get Daisy back home.	2/24/2016
E	Y	Y		Y			Y	Positive	Vanessa was great, worked with dog so she had so knowledge of her behavior	2/24/2016
E	Y	Y		Y			Y	Positive	Very professional, handled the customers in the lobby	2/24/2016
E	N	Y			Y		Y	Positive	Lisa the volunteer staff is incredible! Kind & informative. Evie & Paula helpful & patient with me.	2/24/2016
E	Y	Y			Y			Neutral		2/24/2016
E	Y	Y				Y	Y	Positive	This is a great place. I love it. The people is friendly	2/24/2016
E	Y	Y				Y	Y	Neutral		2/24/2016
E	Y	Y				Y	Y	Positive	Thank you for all you good work with the animals. We have a wonderful dog from this shelter to a rescue to us! Thank	2/24/2016
E	Y	Y				Y	Y	Neutral		2/24/2016
E	N	Y		Y			Y	Positive	I'm excited to take home my new pet/family member!	2/24/2016
E	Y	Y			Y		Y	Positive	Excellent process & service	2/24/2016
E	Y	Y				Y	Y	Positive	Amazing Staff! Super caring and helpful!	2/24/2016